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JUL 29 2004

**PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004**

Federal Communications Commission
Office of Secretary

SERVICE	ORDERS	MA	Interval
Business Line	313,349	0.65%	2.1
PBX	13,517	0.80%	7.6
CENTREX	62,703	0.58%	3.9
WATS	1,735	2.77%	2.5
Mobile	Nothing to Report		
Feature Group A	44	0.00%	6.4
Foreign Exchange	Nothing to Report		
Feature Group B	55	0.00%	22.2
Feature Group D	2,255	0.00%	18.6
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	35	0.00%	6.3
Protection Relaying	1	0.00%	5.0
Control Circuit	6	0.00%	10.5
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	4	0.00%	7.0
Voice Switched Line	348	0.00%	9.8
Voice Switched Trunk	42	0.00%	10.3
Voice and Tone - Radio Land Line	31	0.00%	8.0
Data Low Speed	37	0.00%	14.6
Basic Data and Voice	385	0.00%	8.0
Voice and Data - PSN Access Tie Trunk	67	0.00%	11.9
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	14	0.00%	24.3
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	2	0.00%	27.0
Program Audio 100-5000 HZ	24	0.00%	17.3
Program Audio 50-8000 HZ	33	0.00%	11.4
Program Audio 50-15000 HZ	61	0.00%	18.1
TV Channel - One Way 15kHz Audio	326	0.00%	18.2
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	6	0.00%	16.5
Digital Data-4.8kb/s	9	0.00%	10.2
Digital Data-9.6kb/s	153	0.00%	7.8
Digital Data-56kb/s	3,182	0.00%	10.0
1.544 MBPS BSA	36,750	0.05%	11.3
Dedicated Digital 3.152 MBPS	7	0.00%	10.9
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	1,485	0.00%	18.2
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	3,517	0.17%	12.1
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ENHANCED SERVICES
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004

SERVICE	ORDERS	MA	Interval
Business Line	91	0.00%	5.3
PBX	Nothing to Report		
CENTREX	158	0.63%	4.9
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons
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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	83,873	8,807	10.50%	15.59
PBX	4,263	1,475	34.60%	10.18
CENTREX	19,282	2,266	11.75%	12.39
WATS	50	9	18.00%	12.40
Mobile	Nothing to report			
Feature Group A	51	23	45.10%	29.33
Foreign Exchange	963	534	55.45%	9.34
Coin	1,685			19.35
Feature Group B	6	1	16.67%	6.44
Feature Group D	320	35	10.94%	10.18
DID	1,850	964	52.11%	5.31
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	543	336	61.88%	5.35
Protection Relaying	15	12	80.00%	20.48
Control Circuit	37	23	62.16%	5.01
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	199	93	46.73%	5.43
Voice Switched Trunk	19	12	63.16%	5.15
Voice and Tone - Radio Land Line	131	99	75.57%	7.56
Data Low Speed	27	11	40.74%	4.22
Basic Data and Voice	337	130	38.58%	3.57
Voice and Data - PSN Access Tie Trunk	58	26	44.83%	3.37
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	9	8	88.89%	3.36
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	12	9	75.00%	6.11
Program Audio 50-8000 HZ	26	16	61.54%	6.11
Program Audio 50-15000 HZ	35	21	60.00%	6.20
TV Channel - One Way 15kHz Audio	72	21	29.17%	1.57
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	1	0	0.00%	0.17
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	20	7	35.00%	4.30
Digital Data-56kb/s	3,213	1,029	32.03%	2.59
1.544 MBPS BSA	34,763	15,443	44.42%	3.27
Dedicated Digital 3.152 MBPS	2	1	50.00%	2.59
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,245	540	43.37%	2.16
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	5	5	100.00%	5.12
PBX	Nothing to report			
CENTREX	25	25	100.00%	26.51
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	106			8.19
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	11	11	100.00%	9.18
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	1	1	100.00%	2.39
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
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Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	41	41	100.00%	1.15
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	4	4	100.00%	0.13
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

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FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
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Business Line	313,349	0.65%	2.1
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CENTREX	62,703	0.58%	3.9
WATS	1,735	2.77%	2.5
Mobile	Nothing to Report		
Feature Group A	44	0.00%	6.4
Foreign Exchange	Nothing to Report		
Feature Group B	55	0.00%	22.2
Feature Group D	2,255	0.00%	18.6
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	35	0.00%	6.3
Protection Relaying	1	0.00%	5.0
Control Circuit	6	0.00%	10.5
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	4	0.00%	7.0
Voice Switched Line	348	0.00%	9.8
Voice Switched Trunk	42	0.00%	10.3
Voice and Tone - Radio Land Line	31	0.00%	8.0
Data Low Speed	37	0.00%	14.6
Basic Data and Voice	385	0.00%	8.0
Voice and Data - PSN Access Tie Trunk	67	0.00%	11.9
Voice and Data - SSN Access	Nothing to Report		
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Program Audio 200-3500 HZ	2	0.00%	27.0
Program Audio 100-5000 HZ	24	0.00%	17.3
Program Audio 50-8000 HZ	33	0.00%	11.4
Program Audio 50-15000 HZ	61	0.00%	18.1
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Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	3,517	0.17%	12.1
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PACIFIC BELL ENHANCED SERVICES**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity****Report Period: January - March 2004**

SERVICE	ORDERS	MA	Interval
Business Line	91	0.00%	5.3
PBX	Nothing to Report		
CENTREX	158	0.63%	4.9
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
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PBX	4,263	1,475	34.60%	10.18
CENTREX	19,282	2,266	11.75%	12.39
WATS	50	9	18.00%	12.40
Mobile	Nothing to report			
Feature Group A	51	23	45.10%	29.33
Foreign Exchange	963	534	55.45%	9.34
Coin	1,685			19.35
Feature Group B	6	1	16.67%	6.44
Feature Group D	320	35	10.94%	10.18
DID	1,850	964	52.11%	5.31
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	543	336	61.88%	5.35
Protection Relaying	15	12	80.00%	20.48
Control Circuit	37	23	62.16%	5.01
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	199	93	46.73%	5.43
Voice Switched Trunk	19	12	63.16%	5.15
Voice and Tone - Radio Land Line	131	99	75.57%	7.56
Data Low Speed	27	11	40.74%	4.22
Basic Data and Voice	337	130	38.58%	3.57
Voice and Data - PSN Access Tie Trunk	58	26	44.83%	3.37
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	9	8	88.89%	3.36
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
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Program Audio 50-8000 HZ	26	16	61.54%	6.11
Program Audio 50-15000 HZ	35	21	60.00%	6.20
TV Channel - One Way 15kHz Audio	72	21	29.17%	1.57
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	1	0	0.00%	0.17
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	20	7	35.00%	4.30
Digital Data-56kb/s	3,213	1,029	32.03%	2.59
1.544 MBPS BSA	34,763	15,443	44.42%	3.27
Dedicated Digital 3.152 MBPS	2	1	50.00%	2.59
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,245	540	43.37%	2.16
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

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CENTREX	25	25	100.00%	26.51
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	106			8.19
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	11	11	100.00%	9.18
Packet DD Access Line	Nothing to report			
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Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	41	41	100.00%	1.15
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	4	4	100.00%	0.13
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

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Digital Data-9.6kb/s	153	0.00%	7.8
Digital Data-56kb/s	3,182	0.00%	10.0
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CENTREX	158	0.63%	4.9
WATS	Nothing to Report		
Mobile	Nothing to Report		
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Foreign Exchange	Nothing to Report		
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Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	83,873	8,807	10.50%	15.59
PBX	4,263	1,475	34.60%	10.18
CENTREX	19,282	2,266	11.75%	12.39
WATS	50	9	18.00%	12.40
Mobile	Nothing to report			
Feature Group A	51	23	45.10%	29.33
Foreign Exchange	963	534	55.45%	9.34
Coin	1,685			19.35
Feature Group B	6	1	16.67%	6.44
Feature Group D	320	35	10.94%	10.18
DID	1,850	964	52.11%	5.31
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	543	336	61.88%	5.35
Protection Relaying	15	12	80.00%	20.48
Control Circuit	37	23	62.16%	5.01
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	199	93	46.73%	5.43
Voice Switched Trunk	19	12	63.16%	5.15
Voice and Tone - Radio Land Line	131	99	75.57%	7.56
Data Low Speed	27	11	40.74%	4.22
Basic Data and Voice	337	130	38.58%	3.57
Voice and Data - PSN Access Tie Trunk	58	26	44.83%	3.37
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	9	8	88.89%	3.36
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	12	9	75.00%	6.11
Program Audio 50-8000 HZ	26	16	61.54%	6.11
Program Audio 50-15000 HZ	35	21	60.00%	6.20
TV Channel - One Way 15kHz Audio	72	21	29.17%	1.57
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	1	0	0.00%	0.17
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	20	7	35.00%	4.30
Digital Data-56kb/s	3,213	1,029	32.03%	2.59
1.544 MBPS BSA	34,763	15,443	44.42%	3.27
Dedicated Digital 3.152 MBPS	2	1	50.00%	2.59
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1,245	540	43.37%	2.16
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	5	5	100.00%	5.12
PBX	Nothing to report			
CENTREX	25	25	100.00%	26.51
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	106			8.19
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	11	11	100.00%	9.18
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	1	1	100.00%	2.39
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	41	41	100.00%	1.15
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	4	4	100.00%	0.13
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

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NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004

Federal Communications Commission
 Office of Secretary

SERVICE	ORDERS	MA	Interval
Business Line	669	0.45%	2.7
PBX	14	0.00%	6.1
CENTREX	253	0.00%	4.0
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	71	0.00%	7.7
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004

SERVICE	ORDERS	MA	Interval
Business Line	1	0.00%	0.0
PBX	Nothing to Report		
CENTREX	3	0.00%	2.7
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	796	26	3.27%	9.06
PBX	15	0	0.00%	6.27
CENTREX	604	20	3.31%	8.12
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	47			11.33
Feature Group B	Nothing to report			
Feature Group D	2	1	50.00%	11.43
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	Nothing to report			
PBX	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			1.10
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004

SERVICE	ORDERS	MA	Interval
Business Line	669	0.45%	2.7
PBX	14	0.00%	6.1
CENTREX	253	0.00%	4.0
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	71	0.00%	7.7
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity****Report Period: January - March 2004**

SERVICE	ORDERS	MA	Interval
Business Line	1	0.00%	0.0
PBX	Nothing to Report		
CENTREX	3	0.00%	2.7
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	796	26	3.27%	9.06
PBX	15	0	0.00%	6.27
CENTREX	604	20	3.31%	8.12
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	47			11.33
Feature Group B	Nothing to report			
Feature Group D	2	1	50.00%	11.43
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	Nothing to report			
PBX	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			1.10
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004

SERVICE	ORDERS	MA	Interval
Business Line	669	0.45%	2.7
PBX	14	0.00%	6.1
CENTREX	253	0.00%	4.0
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	71	0.00%	7.7
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES
FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity
Report Period: January - March 2004

SERVICE	ORDERS	MA	Interval
Business Line	1	0.00%	0.0
PBX	Nothing to Report		
CENTREX	3	0.00%	2.7
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension - Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel - One Way 15kHz Audio	Nothing to Report		
TV Channel - One Way 5kHz Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)
FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair
Report Period: January - March 2004 (Revised July 2004)

Service	Reports	MA	%MA	Avg-RC
Business Line	796	26	3.27%	9.06
PBX	15	0	0.00%	6.27
CENTREX	604	20	3.31%	8.12
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	47			11.33
Feature Group B	Nothing to report			
Feature Group D	2	1	50.00%	11.43
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER**FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair****Report Period: January - March 2004 (Revised July 2004)**

Service	Reports	MA	%MA	Avg-RC
Business Line	Nothing to report			
PBX	Nothing to report			
CENTREX	Nothing to report			
WATS	Nothing to report			
Mobile	Nothing to report			
Feature Group A	Nothing to report			
Foreign Exchange	Nothing to report			
Coin	1			1.10
Feature Group B	Nothing to report			
Feature Group D	Nothing to report			
DID	Nothing to report			
Packet DD Access Line	Nothing to report			
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	Nothing to report			
Protection Relaying	Nothing to report			
Control Circuit	Nothing to report			
Telegraph Grade 75 Baud	Nothing to report			
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	Nothing to report			
Voice Switched Line	Nothing to report			
Voice Switched Trunk	Nothing to report			
Voice and Tone - Radio Land Line	Nothing to report			
Data Low Speed	Nothing to report			
Basic Data and Voice	Nothing to report			
Voice and Data - PSN Access Tie Trunk	Nothing to report			
Voice and Data - SSN Access	Nothing to report			
Voice and Data - SSN - Intermachine Trunk	Nothing to report			
Data Extension - Voice Grade Data	Nothing to report			
Protection Relay Voice Grade	Nothing to report			
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	Nothing to report			
Program Audio 50-8000 HZ	Nothing to report			
Program Audio 50-15000 HZ	Nothing to report			
TV Channel - One Way 15kHz Audio	Nothing to report			
TV Channel - One Way 5kHz Audio	Nothing to report			
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	Nothing to report			
Digital Data-4.8kb/s	Nothing to report			
Digital Data-9.6kb/s	Nothing to report			
Digital Data-56kb/s	Nothing to report			
1.544 MBPS BSA	Nothing to report			
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	Nothing to report			
Dedicated Digital 456 MBPS or Higher	Nothing to report			
Dedicated Alert Transport	Nothing to report			
Derived Services	Nothing to report			
Dedicated Network Access Link	Nothing to report			

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